

EndNote and AppsAnywhere – and problems that might occur

1. Install AppsAnywhere

Before you can download EndNote on your computer, you must install AppsAnywhere. NB! Windows users will also get the app “Cloudpaging player”. (Which will monitor the programs you download from AppsAnywhere. You can also uninstall programs here).

2. Follow the instructions from this page to install AppsAnywhere on your computer:

- <https://i.ntnu.no/wiki/-/wiki/English/AppsAnywhere+-+Install> (English)
- <https://i.ntnu.no/wiki/-/wiki/Norsk/AppsAnywhere+-+Installere> (Norsk)

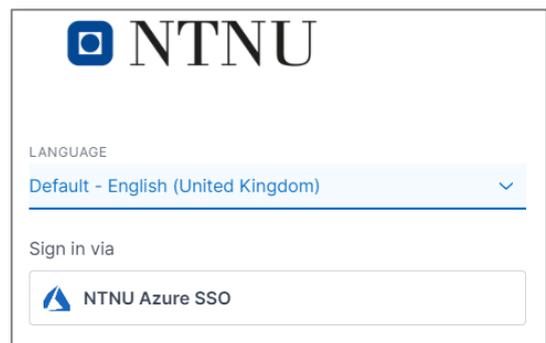
NB!

If you don't use EndNote for a while, you might get a message that the license number is out of date, when opening it again. **If so**, download EndNote again from the AppsAnywhere Launcher (See under)

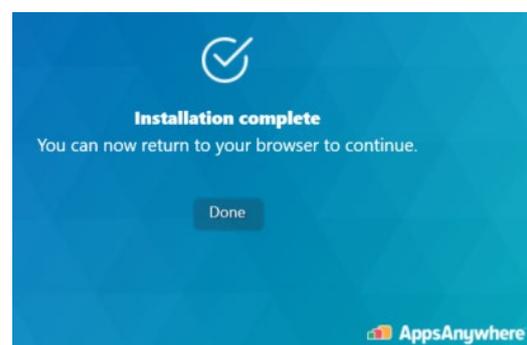
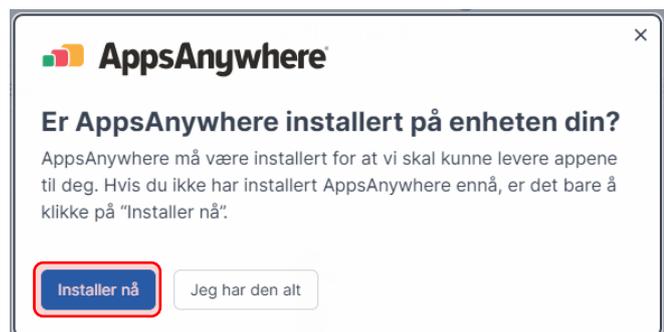
3. Install EndNote:

Go to <https://apps.ntnu.no/>

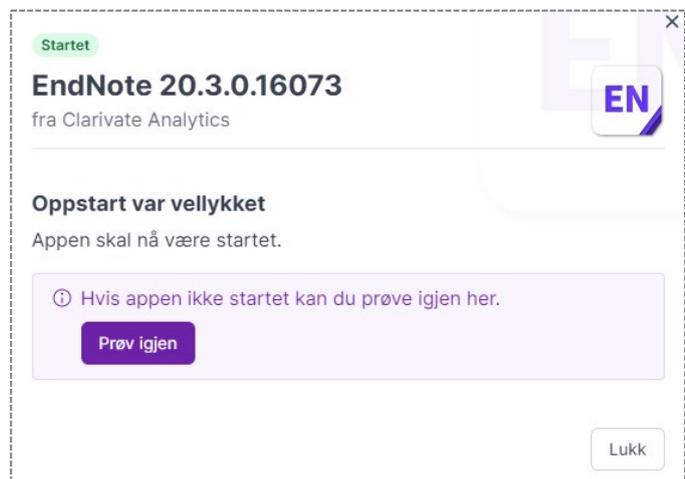
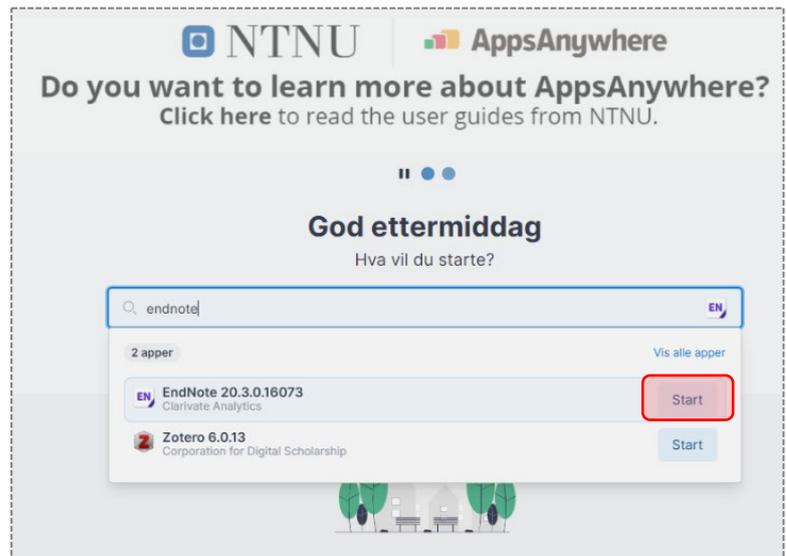
- a. Click **NTNU Azure SSO** and log in with your NTNU username.



- b. Install AppsAnywhere
Click **Installer nå**
(Install now)

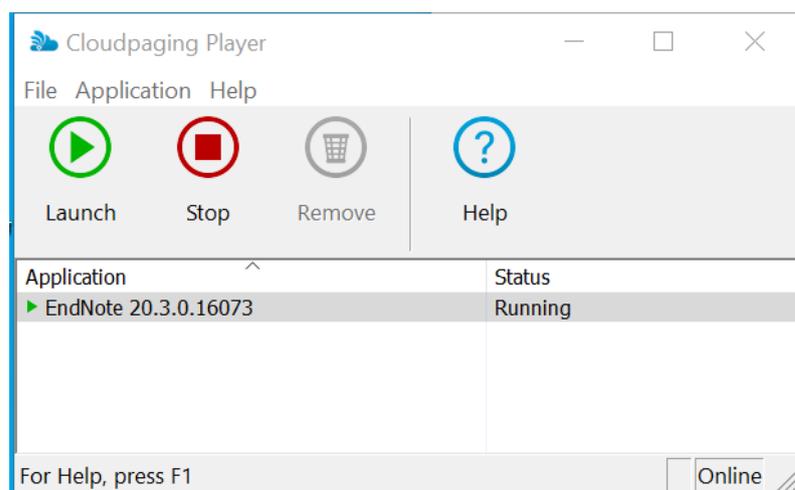


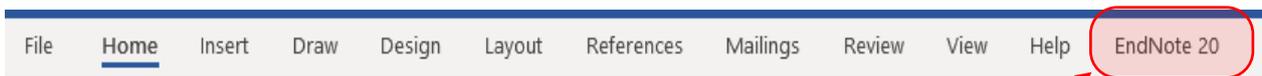
Type **EndNote** > Click **Start**



Windows users will also get the app “**Cloudpaging Player**”.

This app will monitor the programs you download from AppsAnywhere. You can also uninstall programs here.

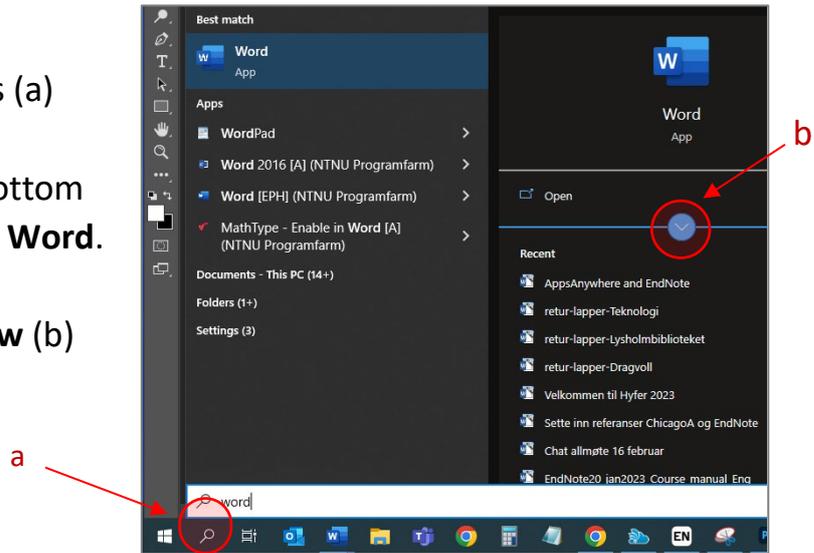




Open Word and look for the **EndNote 20** - tab. **If it is not visible, try the following:**

1. Click the **magnifying glass** (a) next to the Window-icon (windows-users) at the bottom left corner and search for **Word**.

Then click the **down-arrow** (b) on the line



2. Choose **Run as administrator**

Check if you can see the **EndNote 20** – tab in Word.

If not, next step:

3. In Word, click **File > Options/Alternativer > Add-ins**

Under **Inactive Application Add-ins:**

- a. Look for **EndNote Cite While You Write**. Mark it and click **Go**

Check if you can find the **EndNote 20** – tab in Word.

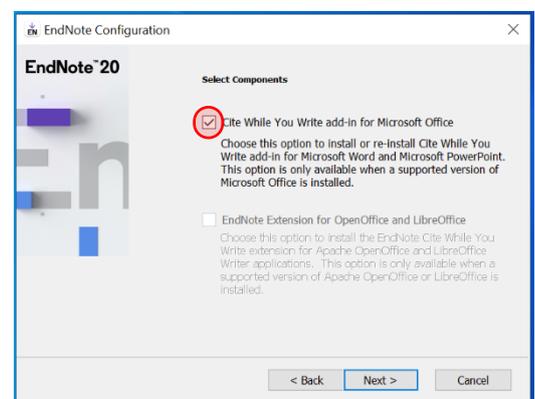
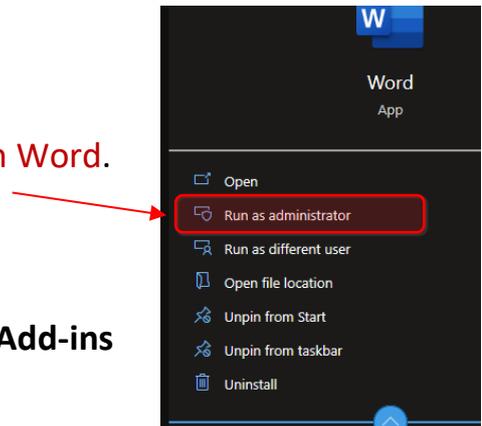
If not... next step:

4. Open **File Explorer** (Utforskeren):
Choose the **C > Program Files (x86) > EndNote 20:**

(NB! Close all MS Office programs: Word, PowerPoint, Outlook...etc.)

Double click the file **Configure EndNote.exe**

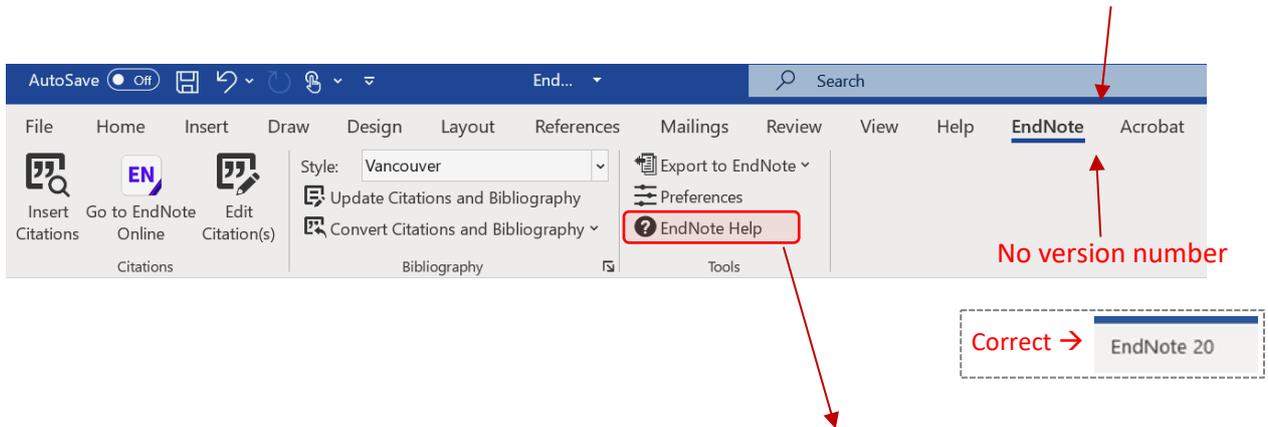
Check if you can find the **EndNote 20** – tab in Word.



If you still can't find the **EndNote 20** – tab in Word, ask the Orakles or the library for more help.

If the ribbon for **EndNote online** (Web) is activated instead of **EndNote** (desktop version)

The ribbon when Word is connected to EndNote online instead of your local EndNote. (A sign of this problem is when the **version number** is not showing on the **EndNote tab**)



To change the settings to **EndNote desktop**, do the fo
(For PC and Mac):

- **In Word:** go to the *EndNote* tab and select **Preferences**
- Choose the **Application** tab
- Select **EndNote** and click **OK**

