EndNote and AppsAnywhere – and problems that might occur

1. Install AppsAnywhere

Before you can download EndNote on your computer, you must install AppsAnywhere. NB! Windows users will also get the app "Cloudpaging player". (Which will monitor the programs you download from AppsAnywhere. You can also uninstall programs here).

- 2. Follow the instructions from this page to install AppsAnywhere on your computer:
 - <u>https://i.ntnu.no/wiki/-/wiki/English/AppsAnywhere+-+Install</u> (English)
 - <u>https://i.ntnu.no/wiki/-/wiki/Norsk/AppsAnywhere+-+Installere</u> (Norsk)

NB!

If you don't use EndNote for a while, you might get a message that the license number is out of date, when opening it again. **If so**, download EndNote again from the AppsAnywhere Launcher (See under)

3. Install EndNote:

Go to https://apps.ntnu.no/

a. Click **NTNU Azure SSO** and log in with your NTNU username.

LANGUAGE Default - English (United Kingdom)	~
Sign in via	

b. Install AppsAnywhere
 Click Installer nå
 (Install now)



Installation complete You can now return to your browser to continue.

Done

AppsAnywhere

NTNU	AppsAnywhere							
Do you want to learn more about AppsAnywhere? Click here to read the user guides from NTNU.								
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Hva vil du starte?								
endnote	EN							
2 apper	Vis alle apper							
EN EndNote 20.3.0.16073 Clarivate Analytics	Start							
Zotero 6.0.13 Corporation for Digital Scholarship	Start							

Startet EndNote 20.3.0.16073 fra Clarivate Analytics Oppstart var vellykket Appen skal nå være startet. ③ Hvis appen ikke startet kan du prøve igjen her. Prøv igjen Lukk

Windows users will also get the app "Cloudpaging Player".

Type EndNote > Click Start

This app will monitor the programs you download from AppsAnywhere. You can also uninstall programs here.



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If not... next step:

4. Open File Explorer (Utforskeren): Choose the C > Program Files (x86) > EndNote 20: (NB! Close all <u>MS Office programs</u>: Word, PowerPoint, Outlook...etc.)



Double click the file Configure EndNote.exe

Check if you can find the **EndNote 20** – tab in Word.

If you still can't find the **EndNote 20** – tab in Word, ask the Orakles or the library for more help.

If the ribbon for EndNote <u>online</u> (Web) is activated instead of EndNote (desktop version)

The ribbon when Word is connected to EndNote <u>online</u> instead of your <u>local</u> EndNote. (A sign of this problem is when the **version number** is not showing on the **EndNote tab**)

